

Aspley Medical Centre

Statement of Purpose

Aims and Objectives

- *To be committed to providing high quality, caring primary care services, to all patients at all times in a safe environment.*
- *To treat all patients equally with courtesy and respect and be fair and reasonable in decision making.*
- *To listen and take note of patient feedback from complaints, comments and patient surveys and to make changes to working practices where a need for change is identified.*
- *To work collaboratively with other Health Care Professionals and agencies to provide person-centred care sensitive to the needs of each patient.*
- *To ensure all members of the staff team have the right training and skills to carry out their duties competently and provide training opportunities and support for staff to develop their skills and keep up to date professionally.*
- *To operate on a financially sound basis.*